

## CEO's Message

USE Credit union celebrated our 90th year as a financial cooperative in 2023. We are just as steadfast today in improving the financial well-being of our member-owners as when we first opened our doors over ninety years ago. Whether you are just joining us or have been a member for many years, on behalf of your Board of Directors and management team, I would like to thank you for your membership and continued trust in USE Credit Union.

2023 did not pass without its challenges. Inflation and rising interest rates affected us all.

To help members reach their financial goals, we remained committed to offering competitively priced products with a focus on keeping banking simple. In 2023, we helped members reach their savings goals by raising certificate rates. We provided nearly \$14,000,000 in loans to members. We ended the year with a significant increase in net income and with a healthy net worth ratio of 8.28%.

As we reflect on our accomplishments in 2023, we are thankful for your trust and continued support in USE Credit Union.

As we continue to grow, we recognize the importance of continuing to look for ways to help make banking with USE easier and more convenient.

In 2024, we are looking forward to enhancements to our core system that will make providing service to you even easier. And we are excited to introduce new digital enhancements to our debit cards this year. We know that many may still be feeling some economic uncertainty. Regardless of what the economic environment brings in 2024, we will remain committed to delivering outstanding products and member service to all of our members.

Your financial well-being remains our primary focus.

I would like to thank our volunteer Board of Directors for their dedication to the success of this credit union. I would also like to extend my thanks to our employees who strive to deliver our core mission of providing exceptional financial services to our members every single day.

Most importantly, I would like to thank you, our members, for your continued business and trust in USE Credit Union.

We are your Credit Union, here to serve you.

**Sandy Childers**  
CEO



### North Houston Branch

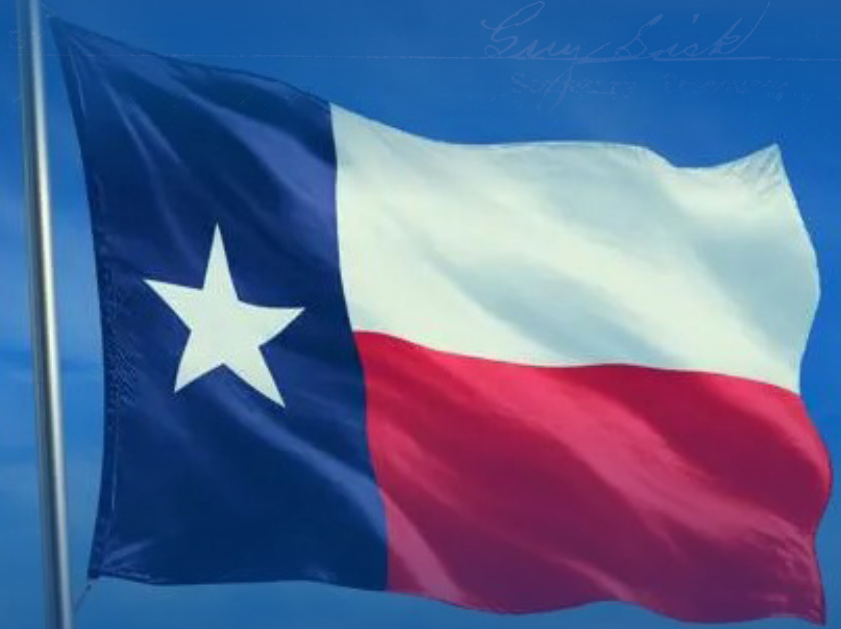
24909 Kuykendahl Rd.  
Tomball, TX 77375

### Southwest Houston Branch

9700 Richmond Ave., Suite 150  
Houston, TX 77042

713-595-3400  
Toll Free: (800) 444-0197

# 2023 ANNUAL REPORT



## OUR MISSION

**"ENCOURAGE MEMBERS' PERSONAL SUCCESS  
THROUGH EXCEPTIONAL FINANCIAL SERVICES  
TODAY AND TOMORROW."**



[www.USECreditUnion.com](http://www.USECreditUnion.com)



## Chairman's Message

On behalf of the Board of Directors, welcome to the 2024 Annual Meeting of USE Credit Union. Thank you for being here. Our success depends on the involvement of our member owners, and we appreciate each of you for being here today.

We thank you, our members, for your continuous loyalty and support over the years. In a year marked by challenges and opportunities, I would like to thank our members for your continued business and trust. With your support, the credit union's commitment to you gets stronger, as does our mission to encourage members' personal success through exceptional financial services today and tomorrow.

As members of your volunteer Board of Directors, we are responsible for ensuring that your Credit Union is operating safely and soundly. We are charged with ensuring that the institution has a solid foundation and I'm proud to say that we've had another successful year.

I would like to recognize my fellow board members for their dedication and commitment to the highest standards of governance and management of USECU's well-being, sustainability, and prosperity.

In the annual report to our members, you will find more information and the financial highlights of 2023.

As we look forward to 2024, our goal is to build even stronger relationships with our members. This year we will continue to focus on adding services and technologies to enhance your member experience. We will continue to celebrate the credit union principle of "People helping People" by offering robust and affordable products and services.

Our goal has been and will continue to be serving the financial needs of our members and community for many years to come. On behalf of the Board of Directors, we are honored to serve you and look forward to guiding USE Credit Union in 2024 and beyond. Thank you for your loyalty and your trust in USE Credit Union.

**Clarence Brooks**  
Chairman of the Board

## Management Team

**Sandy Childers** CEO  
**Debbie Gonzalez** VP of Operations  
**Marina Izvekova** CFO  
**Laura Leal** IT Manager

## Treasurer's Message

As your Treasurer, I am officially reporting to you that the fiscal year 2023 that ended as of December 31, 2023, was a financially successful year for USE Credit Union. Here are some of the financial highlights:

- **USE Credit Union ended 2023 with assets of \$89,351,224.71.**
- **We had a net income of \$210,104.61.**
- **We funded \$13,945,402.07 in loans.**
- **USECU ended with shares of \$81,176,219.46.**

During 2023, our Credit Union engaged Doeren Mayhew CPA and Advisors for our Annual Audit. We also had an examination by the Texas Credit Union Department. I am happy to say that we received positive reports from both engagements.

Credit Union regulators define a well-capitalized Credit Union as having at least 7% of its assets in reserve. USE Credit Union finished the year at a healthy 8.28%.

USE Credit Union is financially strong and well positioned to meet the financial needs of our member owners for the foreseeable future.

It is my pleasure to serve as your Treasurer. I will continue to work with our Directors and Management Team to ensure that USE Credit Union is operating in the most efficient manner to protect the long-term interest of our members and the organization.

**Charles Konikoff**  
Secretary/Treasurer

## 2023 Board of Directors

Each volunteer board member is elected to a three-year term and is responsible for setting policies, participating in the development of the strategic plan, reviewing and approving the annual budget.

Clarence Brooks	Chairman of the Board	Term expires 2024
Michael Foster	Vice-Chairman	Term expires 2026
Charles Konikoff	Secretary/Treasurer	Term expires 2025
Gerald Bunn	Director	Term expires 2024
Troy Conner	Director	Term expires 2025
Pamela Edwards	Director	Term expires 2026
Linda Corbin	Director	Term expires 2025

## STATEMENT OF FINANCIAL CONDITION

December 31, 2023

### ASSETS

Loans	41,208,578.02
Cash	603,427.25
Investments	43,054,484.18
Fixed Assets	2,916,936.43
Other Assets	1,567,798.83

**TOTAL ASSETS 89,351,224.71**

### LIABILITIES, SHARES & EQUITY

Payables Miscellaneous	811,764.94
Dividends & Interest Payable	37,601.80
Total Member Deposits	81,176,219.46
Regular Reserves	1,234,019.11
Other Capital Accounts	6,091,619.40

**TOTAL LIABILITIES & EQUITY 89,351,224.71**

## INCOME STATEMENT

December 31, 2023

### INCOME

Income From Loans	1,864,729.58
Investment Income	944,849.58
Cuso Investment	21,256.76
MHL Funding Interest	20,143.84
Fees & Charges	821,225.79
Miscellaneous Operating	22,579.58

**TOTAL GROSS INCOME 3,694,785.13**

### EXPENSES

Compensation	1,111,812.16
Employee Benefits	251,104.52
Travel & Conference	7,330.89
Association Dues	17,492.16
Office Occupancy	199,508.39
Office Operations	872,571.70
Education & Promotion	38,212.08
Loan Servicing	183,180.16
Shared Branch	55,319.70
Professional Services	220,440.22
Supervision & Exam Fee	15,129.68
Interest On Borrowed Funds	5,074.88
Annual Meeting	3,425.24
Miscellaneous Operating	6,035.75

**TOTAL OPERATING EXP 2,986,637.53**

DIVIDENDS	307,006.70
PROVISION FOR LOAN LOSS	191,023.29
GAIN (LOSS) ON DISPOSITION OF ASSETS	(13.00)

**NET GAIN / LOSS 210,104.61**